Arts, Commerce & Science College



Two Days National Level Conference

on

'Advancements in IT and Management' (AIM 2016)

Organized by

Department of Computer Application

In Association with Savitribai Phule Pune University

CERTIFICATE

This is to certify that Perof. And Mane	
of MIT ACSC Slandi (D). Pune	_ has participated in
two days National Level Conference on "Advancements in IT and Managemen	nt" held on 2 nd and 3 rd
December 2016. He / She has presented a paper entitled E-CRM pract	ties in
Indian Banks: Benefits of The need for strategy	ic feamework
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Prof. Akshada Kulkarni Convener Dr. B. B. Waphare

Principal